

Electronic Visit Verification (EVV) and COVID-19 Implementation Tracker Changes

State	Implementation Changes Due to COVID-19	Source	Other EVV & COVID-19 Resources	EVV Website
Alabama				https://medicaid.alabama.gov/content/6.0_LTC_Waivers/6.1_HCBS_Waivers/6.1.10_LTC_Training.aspx
Alaska				http://dhss.alaska.gov/dsds/Pages/evv/evv.aspx
Arizona	“In an effort to accommodate for delays due to the COVID-19 response efforts, AHCCCS is postponing the compliance date for EVV from 10/01/2020 to 01/01/2021.”	This announcement was made via email on 05/26/2020.		https://www.azahcccs.gov/AHCCCS/Initiatives/EVV/
Arkansas	“Beneficiary signatures will not be required at this time due to the circumstances around Covid-19.”	https://medicaid.mmis.arkansas.gov/general/programs/EvvInfo.aspx#newinfo		https://medicaid.mmis.arkansas.gov/general/programs/EvvInfo.aspx
California				https://www.cdss.ca.gov/inforesources/ihss/evv
Colorado	EVV is now mandatory for all required services (8/3/2020). EVV is currently mandatory.	https://www.colorado.gov/hcpf/evv		https://www.colorado.gov/hcpf/evv

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Connecticut				https://portal.ct.gov/DDS/OperationsCenter/EVV/Electronic-Visit-Verification
D.C.				https://dhcf.dc.gov/page/electronic-visit-verification-evv
Delaware				https://dhss.delaware.gov/dhss/dmma/info_stats.html
Florida	<p>“Due to the COVID-19 pandemic, the Medicaid health plans will not require providers to submit claims through the EVV system. Providers can continue to submit claims through the EVV system if they wish, but are not required to do so. Providers must, however, continue to verify the delivery of services (checking in at the start of a visit and checking out at its conclusion) using EVV technology, to the fullest extent possible.”</p> <p>“The Florida Agency for Health Care Administration announced Monday it is postponing until further notice a mandate that providers use an electronic visit-verification system.”</p>	<p>https://hhaexchange.com/resources/what-florida-providers-need-to-know-about-evv/ https://cbs12.com/news/local/state-postpones-requirement-in-autism-services</p>		<p>https://ahca.myflorida.com/Medicaid/home_health/dmv.shtml</p>
Georgia				https://medicaid.georgia.gov/programs/all-programs/georgia-electronic-visit-verification

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Hawaii				https://medquest.hawaii.gov/en/plans-providers/electronic-visit-verification.html
Idaho				https://healthandwelfare.idaho.gov/Medical/Medicaid/ElectronicVisitVerification/tabid/4404/Default.aspx
Illinois	Individual Providers working for HSP Customers are still required to use Santrax (EVV) to clock in and out for each shift worked and to record those times on a timesheet	https://www.dhs.state.il.us/page.aspx?item=66961		https://www.dhs.state.il.us/page.aspx?item=66961
Indiana				https://www.in.gov/medicaid/providers/1005.htm
Iowa				https://dhs.iowa.gov/ime/providers/EVV
Kansas				
Kentucky	Due to the COVID-19 state of emergency, all training sessions will be held online.	https://chfs.ky.gov/agencies/dms/dca/Pages/evv.aspx		https://chfs.ky.gov/agencies/dms/dca/Pages/evv.aspx
Louisiana				http://ldh.la.gov/index.cfm/page/2091
Maine	"To support providers in their response to COVID-19, the Department of Health and Human Services will postpone implementation of EVV for all Personal	https://www.maine.gov/dhhs/oms/pdfs_doc/electronic-visit-verification/EVV-		https://www.maine.gov/dhhs/oms/about-us/projects-initiatives/electronic-visit-verification

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	<p>Care Services (PCS) until January 1, 2021. For more detailed description of what services require EVV on January 1, 2021, see the EVV FAQ webpage. The Department is still planning a pre-implementation pend process and will announce the date of the pend process at a later time."</p> <p>"In order to ensure providers are on a path to successfully meet the federal January 1, 2021 deadline for PCS, MaineCare will implement the EVV pend process on October 1, 2020 for PCS claims. This will give providers a "soft launch" opportunity during which claims that do not meet the EVV requirements will first be subject to a claims pend, or delay in processing, instead of denying. "</p>	<p>Deadline-Update-03232020.pdf</p> <p>re 10/1/2020 'soft launch':</p> <p>https://www.maine.gov/dhhs/sites/maine.gov/dhhs/files/inline-files/EVV-Pend-Implementation-Weekly-Training-07172020.pdf</p>		
Maryland	<p>Changes related to Appendix K flexibilities:</p> <p>https://dda.health.maryland.gov/Documents/EVV/10.02.20/EVV%20During%20COVID-19%20At%20A%20Glance.pdf</p>			<p>https://dda.health.maryland.gov/Pages/Electronic_Visit_Verification.aspx</p>

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Massachusetts				https://www.mass.gov/info-details/electronic-visit-verification-evv
Michigan	“The Michigan Department of Health and Human Services is currently focused on activities related to COVID-19. A timeline of when EVV will be rolled out in Michigan has not been established yet. Once it is determined we will post it on the EVV website and notify providers who will be impacted with sufficient notice to make necessary changes to comply with the EVV requirement.”	https://www.michigan.gov/mdhhs/0,5885,7-339-71547_4860_78446_87138---,00.html		https://www.michigan.gov/mdhhs/0,5885,7-339-71547_4860_78446_87138---,00.html
Minnesota				https://mn.gov/dhs/partners-and-providers/news-initiatives-reports-workgroups/long-term-services-and-supports/evv/
Mississippi				
Missouri				https://dss.mo.gov/mhd/providers/electronic-visit-verification.htm
Montana				
Nebraska				http://dhhs.ne.gov/Pages/Electronic-Visit-Verification.aspx
Nevada				http://dhcfnv.gov/EVV-PCA/

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New Hampshire				https://www.dhhs.nh.gov/dcbcs/beas/evv.htm
New Jersey				https://www.state.nj.us/humanservices/dmahs/info/
New Mexico				
New York				https://www.health.ny.gov/health_care/medicaid/redesign/evv/index.htm
North Carolina				https://medicaid.ncdhhs.gov/providers/programs-and-services/long-term-care/electronic-visit-verification
North Dakota				https://www.nd.gov/dhs/info/pubs/evv.html
Ohio	See source link for a detailed letter with guidance on implementation changes to EVV in response to COVID-19 in Ohio	https://medicaid.ohio.gov/Portals/0/Initiatives/EVV/COVID-Letter-Regarding-EVV.pdf		https://medicaid.ohio.gov/INITIATIVES/Electronic-Visit-Verification
Oklahoma				http://okhca.org/individuals.aspx?id=22330
Oregon				https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx
Pennsylvania	“At the EVV public meeting held on August 14th, DHS announced that we	https://www.dhs.pa.gov/providers/Billing-		https://www.dhs.pa.gov/providers/Billing-Info/Pages/EVV.aspx

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	<p>will be delaying the deadline for the compliance requirements of Electronic Visit Verification (EVV) for personal care services (PCS) until January 1, 2021.</p> <p>While no claims will be denied because of EVV until January 1, 2021, providers should still use best efforts to continue to use EVV during this public health emergency.”</p>	Info/Documents/EVV%20Implementation%20Update%20-%20August%202020.pdf		
Rhode Island				http://www.eohhs.ri.gov/ProvidersPartners/ElectronicVisitVerification(EVV).aspx
South Carolina				
South Dakota				
Tennessee				https://www.tn.gov/didd/providers/electronic-visit-verification.html
Texas	<p>HHSC has made temporary EVV policy changes effective March 21, 2020 until November 30, 2020. Follow link for more details.</p>	https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/provider-portal/resources/electronic-visit-verification/temporary-evv-policies-for-novel-coronavirus.pdf	https://hhs.texas.gov/about-hhs/communication-events/news/2020/03/cur-es-act-evv-new-may-1-deadline-select-evv	https://hhs.texas.gov/doing-business-hhs/provider-portals/long-term-care-providers/resources/electronic-visit-verification/21st-century-cures-act

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			system-begin-onboarding-process	
Utah				https://medicaid.utah.gov/evv/
Vermont				https://dvha.vermont.gov/initiatives/electronic-visit-verification
Virginia	In light of the ongoing COVID-19 pandemic and to allow agency providers during this time the opportunity to acclimate to the requirements, DMAS will extend the transition period through August 31, 2020.	http://www.dmas.virginia.gov/files/links/5391/COVID%2019%20-%20Electronic%20Visit%20Verification%20Transition%20Period%20Extended%20to%20September%201,%202020%20for%20Agency-Directed%20Services.pdf		http://www.dmas.virginia.gov/#/longtermprograms
Washington				https://www.dshs.wa.gov/altsa/stakeholders/electronic-visit-verification
West Virginia				https://dhhr.wv.gov/bms/Programs/WaiverPrograms/EVV/Pages/default.aspx
Wisconsin	"The Wisconsin Department of Health Services (DHS) has set a new launch date for EVV. The soft launch date will be November 2, 2020. EVV will be required for all personal care services and	https://www.dhs.wisconsin.gov/evv/index.htm		https://www.dhs.wisconsin.gov/evv/index.htm

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	applicable supportive home care services paid for by Medicaid from this date. Since the federal deadline for EVV has not shifted, DHS is moving forward with EVV to avoid funding penalties.”			
Wyoming				https://health.wyo.gov/healthcarefin/wyoming-integrated-next-generation-system-wings-project/electronic-visit-verification-evv/